

ISLAMI BANK BANGLADESH LIMITED
OPERATIONS WING, ENGINEERING DIVISION
PROCUREMENT OF COMPUTER HARDWARE
AND ACCESSORIES DEPARTMENT (PCHAD)
20, DILKUSHA C/A (9th Floor), DHAKA – 1000.

Amendment of some terms and conditions in the Tender document relating to Supplying, Installing & Commissioning of Automated Teller Machine (ATM), Cash Recycling Machine (CRM), Online Cash Deposit Machine (Online CDM), Online UPS and Merchant Point-of-Sale (POS) with related peripherals for IBBL.

For Category- "A" 440 units Automated Teller Machine (ATM):

Sl. No	Sl. No & Page No	Feature	Existing Features	Amendment		
1	Sl. No- 02, Page- 12	Model	To be mentioned	To be mentioned (Year of introduction not before 2015)		
2	Sl. No- 08, Page- 12	Year of Manufacture	To be mentioned	To be mentioned (Not before 2019).		
3	Sl. No- 9.1, Page- 12	Processor	Pentium Core i5, 3.3 Ghz or higher	Processor Core i5, 3.0 GHz or higher		
4	Sl. No- 9.5, Page- 12	Display	LCD, full color Graphics 15" monitor	15" LCD with Multi Touch Screen		
5	Sl. No- 10.1, Page- 12	Card Reader	Integrated, Motorized (both Magnetic - track 1,2 and EMV (level-1 & 2). All certifications and compliance for EMV should be included	Smart DIP card reader/ motorized card reader		
6	Sl. No- 13 Page- 16.2	Lock System	Must have Dual combination lock including key lock	Dual combination lock + Key lock/ Dual combination digital lock with dual user authentication		
7	Sl. No- 24 Page- 14	NFC	Should be available	Must be available		
Additional (Newly added) features of technical specification in Tender Schedule						
				Sl. No	Feature	Required Specification
8				38	Cash Present Function	Cash must be presented in following cases: a. From Switch/Host command during transaction response b. After opening vault lock in case of test or diagnosis from supervisor mode
9				39	Note counting option during load/unload	To be Mentioned
10				40	Vault opening logs	To be mentioned
11				41	OEM license and	Have to provide OEM license for every hardware

					future update	and software. Vendor have to update license/kernel/version/patch of related hardware and software once released from OEM or to meet requirement from compliance authority like VISA/MasterCard/PCI/NPSB
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For Category- "B" 190 units Cash Recycling Machine (CRM)

Sl. No	Sl. No & Page No	Feature	Existing Features	Amendment
1	Sl. No- 08, Page- 12	Year of Manufacture	To be mentioned	To be mentioned (Not before 2019).
2	Sl. No- 9.1, Page- 12	Processor	Pentium Core i5, 3.3 Ghz or higher	Processor Core i5, 3.0 GHz or higher
3	Sl. No- 9.5, Page- 12	Display	LCD, full color Graphics 15" monitor	15" LCD with Multi Touch Screen
4	Sl. No- 9.8, Page- 12	Functional display keys	To be mentioned.	Touch Screen" or "FDK
5	Sl. No- 25 Page- 14	NFC	Should be available	Must be available

Additional (Newly added) features of technical specification in Tender Schedule

				Sl. No	Feature	Required Specification
6				37	Cash Present Function	Cash must be presented in following cases: a. From Switch/Host command during transaction response b. After opening vault lock in case of test or diagnosis from supervisor mode
7				38	Note counting option during load/unload	To be Mentioned
8				39	Vault opening logs	To be mentioned
9				40	OEM license and future update	Have to provide OEM license for every hardware and software. Vendor have to update license/kernel/version/patch of related hardware and software once released from OEM or to meet requirement from compliance authority like VISA/MasterCard/PCI/NPSB

For Category- "C" 200 units On line Cash Deposit Machine (CDM)

Sl. No	Sl. No & Page No	Feature	Existing Features	Amendment
1	Sl. No- 08, Page- 12	Year of Manufacture	To be mentioned	To be mentioned (Not before 2019).
2	Sl. No- 9.1, Page- 12	HDD	1 (one) TB minimum	To be mentioned
3	Sl. N- 9.8, Page- 12	Functional display keys	To be mentioned.	Touch Screen" or "FDK
4	Sl. N- 13.9, Page- 13	Support protocols	Preloaded with NDC+ Protocol; Support DDC Protocol	Preloaded with NDC, NDC+ Protocol

Additional (Newly added) features of technical specification in Tender Schedule

				Sl. No	Feature	Required Specification
5				38	NFC	Must be available
6				39	Vault opening logs	To be mentioned
7				40	OEM license and future update	Have to provide OEM license for every hardware and software. Vendor have to update license/kernel/version/patch of related hardware and software once released from OEM or to meet requirement from compliance authority like VISA/MasterCard/PCI/NPSB

For Category- "D" 5000 units Merchant Point-of Sale (POS)

Sl. No	Sl. No & Page No	Feature	Existing Features	Amendment
1	Annexure "A" Page- 10	Transaction Set: Following Transaction set must be available	Batch Settlement, 05 (five) more transactions as per requirement from Bank	5 Transaction will be declared by 1 year after go live
2	Annexure "C" Page- 12	Accessories Financial Offer of Sl. No- 02	Battery (for 04 years after 01 year warranty period)	Adapter (for 04 years after 01 year warranty period)

For Category- "A, B & C" 830 (440+190+200) units Online UPS

Sl. No	Sl. No & Page No	Feature	Existing Features	Amendment
1	Sl. No-18.3, Page-15	Battery Block (No. of battery 08)	To be mentioned, Data sheet must be provided	Battery block (No. of block 06 or 08)
2	Sl. No- 20, Page- 15	Amp-hour per battery	100 Amp	100 amp for ≥8 batteries/ 135 amp for ≥ 6 batteries
3	Sl. No- 22, Page- 12	Weight per battery	30 KG Minimum	30 KG (minimum) 100 ah/ 35 kg (minimum) for 135 ah
4	Sl. No-23, Page- 15	Inverter charger	Double charger 16 Amp (8+8)	16 AH charger
5	Sl. No- 25 Page- 15	Life Time	Should be mentioned but minimum 600 Cycle for 80% of the depth of discharge (DOD).	Should be mentioned and minimum 400-450 cycle for 80% of the depth of discharge (DOD).

Amendment of general clause in Tender Schedule for Category "A, B, C & D":

Sl.	Existing Clause	Amendment
1	Page no- 2, Clause 3.2 for Category "A, B & C": Page no- 2, Clause 2.2 for Category "D": The Tenderer / bidder must submit manufacturer authorization letter for this tender/in favor of IBBL.	The Tenderer / bidder must submit manufacturer authorization letter from OEM for supplying, installing the offered items in Bangladesh
2	Page no- 3, Clause 3.7: for Category "C": Online CDM The Tenderers / bidder must have certification for all types of BDT note validation for deposit in to online CDM. The Tenderer who have supplied online CDM to any reputed Bank / Financial Institution in Bangladesh will be given preference and their experience in maintaining the satisfactory will be weighted. These will have to be supported by documentary proof.	The bidder must proof their BDT note validation capacity during evaluation period

Included additional clause in Tender Schedule for Category "A, B, C & D":

Sl.	Additional Clause	Remarks
1	Separate technical/Financial offer along with related documents for individual brand/model should be submitted separately.	This is applicable for ATM, CDM, CRM, POS & Online UPS
2	Training: Awarded bidder has to provide following trainings at their own cost as per Bank schedule: a. ATM/CRM/CDM/POS operating custodians for FLM b. ADD support officials for monitoring and 2 nd Line Maintenance c. Core training for system admins by the OEM certified trainers for configuration, analysis and deep level tasks.	This will be applicable for ATM, CDM, CRM & POS
3	Integration Cost: Awarded bidder(s) have to bear full cost related for integration and certification with Switch host, VISA, MasterCard and NPSB.	This will be applicable for ATM, CDM, CRM & POS
4	Liability Shifting: Awarder bidder(s) must be liable and compensate Bank due to following reasons: 1. Any fraud transaction or cash present without intervention of Switch host. 2. Any skimming related case/event 3. Over dispense 4. Pure Magnetic strip (without fallback) transactions initiated from ATM using EMV cards. 5. In case of missing of logs and transactional data from ATM due to malfunction of ATM Bank will provide necessary documents to bidder to claim such compensation and vendor have to provide necessary proof to defend such liability.	This will be applicable for ATM, CDM, CRM & POS. (This will be executed by SLA)

The amendment of Evaluation Criteria for Category "C" (On line CDM) Page no- 08, Clause No- 28:

b. Evaluation Criteria & respective weight/ Score/ Marks for the Technical Offers in Table-1

Criteria B (Existing):

SL	Elements	Score
01	Configurations of PC Core	05
02	Latest Anti skimming, Phishing, Antimalware solution (including hardware & software)	05
03	In-build no. of Camera (minimum 2)	03
04	Note accuracy capability	04
05	Note Capacity at each Cassette	05
06	No. of loaded Cassettes	03
07	Dispense note Capacity (No. of note)	05
08	UPS backup time (minimum 4 hours)	05
Total Number		35

Criteria B: (Amended)

SL	Elements	Score
01	Configurations of PC Core	05
02	Latest Anti skimming, Phishing, Antimalware solution (including hardware & software)	05
03	Integration with SmartVista SWITCH	05
04	Note accuracy/validation capability	05
05	Note Capacity at each bag/cassette	05
06	No. of notes in escrow /stack	05
07	FDK, Touch Screen and Vault Type	05
Total Number		35

The Evaluation Criteria (newly added) for Online UPS for Category "A, B & C":

Criteria A:

SL	Elements	Score
01	Authorized dealer /reseller of the Online UPS	04
02	Total no. of related staff	03
03	Total no. of support engineer	10
04	No. of regional support office over the country (at least in all metropolitan city)	08
05	Audited balance sheet (last 02 years)	05
Total Number		30

Criteria B:


SL	Elements	Score
01	Input Voltage (High cut/Low cut)	10
02	Lifetime (400 cycle min.)	05
03	UPS backup time (minimum 4 hours)	15
Total Number		30

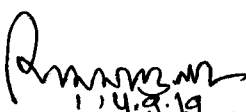
Criteria C:

SL	Elements	Score
01	Total no. of same UPS provided at other Bank in Bangladesh	15
02	Preparation of tender documents with attached related papers	05
03	Intuition about Physical demonstration	05
04	Impression of bidder Capability, Competency, Reputation, Experience, Technical awareness, etc.	15
Total Number		40

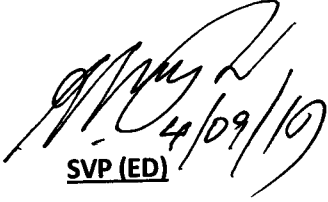
N.B.

- a. The bidder would be considered for the subsequent financial evaluation, who qualified individually by **obtaining 70%** of the each criteria.
- b. Bidder will get highest score on respective criteria according to their submitted technical specifications and documents with proper investigations.


11/9/19
Senior Officer (PCHAD, ED)


11/9/19
FAVP (PCHAD, ED)


11/9/19
FAVP & Head (PCHAD, ED)


4/09/10
SVP (ED)