

**ISLAMI BANK BANGLADESH LIMITED
OPERATIONS WING, ENGINEERING DIVISION,
PROCUREMENT OF COMPUTER HARDWARE
AND ACCESSORIES DEPARTMENT,
20, DILKUSHA C/A (9TH FLOOR), DHAKA – 1000.**

Amendment into the Request For Proposal (RFP) from reputed Consultant/ Consultant firm to assess, validation, review and plan with recommendations of actual need for total IT system of IBBL.

As decided in the pre- submission meeting held on 04.03.2020 the following changes have been made by the management of the bank in to the (RFP) Document relating to the Request For Proposal (RFP) from reputed Consultant/ Consultant firm to assess, validation, review and plan with recommendations of actual need for total IT system of IBBL.

Sl. No.	Point of Description	IBBL Reply
1	The RFP states requirement of National ID card of consultants. Our consultants are all international for this case and our asking is - Will passport copy of the same will do instead of their National ID cards?	Accepted
2	The RFP states that all CVs submitted by bidder need to be signed by the concerned employee/staff /consultant. Our asking is , will the same on our letter head signed by an authorized personnel from our end do? We can provide signatures on CVs for our local staff but quite difficult to get on international staff working across the globe.	Accepted
3	The RFP demands academic and professional certificates of the consultants. It has been stated mandatory. Our asking is that for such jobs the professional certificates speak for them. Can this clause be relaxed?	Academic and Professional both should be mentioned
4	The RFP demands that the project Team Leader requires post graduation degree in Computer Science. In this industry not many pursue post graduation courses academically in computer science, but rather spend the time acquiring professional degrees. Can this clause be waived to graduation in CS?	Respective subject matter expert will get priority based on their professional skill, experience and wisdom.



5	We are not exactly clear on the point of financial strength of bidder. In our case it will be a consortium / alliance partnership. Do we both need to submit our financial strength separate or individual? In that case which partner shall have what ratio to show?	Financial strength will measure as per audited financial statement (i.e. profit after tax). High value of the same will get full marks and others will get proportionate marks.
6	Can we consider ISO 27001 Lead Auditors with large exposure in banking segment?	Not Accepted
7	Can we consider PCI Implementer with exposure to banking segment?	Not Accepted
8	Can one person with multiple certifications may get additional points? (10 points for Project manager + 5 points for Vulnerability assessment?)	Only top/highest level of certificate will be evaluated
9	Can a person with single certification like CISSP with strong experience on VA/PT and Data Centre design may get additional point?	
10	Can a person with single certification but with very large experience be considered for Senior position? (CISSP with 35 years of experience?)	Not Accepted
11	Can a contract person with certification work off-site? (Like CCIE for Network designing?)	Company employee can work off-site.
12	May we request to confirm if Bank has any documented future focused business vision plan? If yes, has the business priorities set in the vision document?	After awarded the work order for appointing the intended bidder all are under scope of work for providing the consultancy services
13	May we request to confirm if Bank has any capacity plan and monitoring platform (e.g. NMS, BMS)? If yes, can historical reports are available from the solutions?	
14	May we request to confirm if Bank has any security incident or event monitoring & detection plan? If yes, can historical reports are available from the solutions?	
15	May we request to confirm if Bank has any Change management procedure for application infrastructure or any other IT related changes? If yes, is the change management procedure is aligned through automated tool or it is maintained manually (e.g. over email)?	

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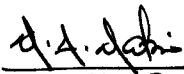
16	May we request to confirm if IT governance plan exists along with roles & responsibility?
17	May we request to confirm if Bank has any SDLC (Software development Life cycle) process?
18	May we request to confirm if Bank uses API (application program interface) for integrating various applications? If yes, are API developed internally or outsourced to vendor? If outsourced, does Bank have any vendor risk management procedure?
19	May we request to confirm if Bank has any process to evaluate benefits IT outsourced service against self-managed service.
20	Architecture Governance Model
21	May we request to confirm if Bank is expecting from bidders to develop any IT governance framework as the part of deliverable or any other. Please elaborate.
22	May we request to confirm us tentative number of IT devices for each category, such as Router, Firewall, Servers (VM & Physical), Anti APT, DDOS and other security devices.
23	May we request to confirm if the Bank has any solution for measuring various parameters of IT performance.
24	May we request to clarify Bank's requirement on comprehensive scope documents for the Data Centre, Near Disaster Recovery Site and Disaster Recovery Site with the technical and functional requirements.
25	Does Bank expect from Bidder to develop secure IT diagram for DC, DR?
26	May we request to confirm if Bank has any existing SOC. If yes, mention the SIEM solution that is currently being used.

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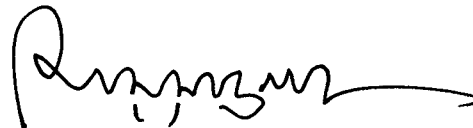
27	Has the bank ever had an audit/assessment performed on any of its systems before?	After awarded the work order for appointing the intended bidder all are under scope of work for providing the consultancy services
28	Does the bank have any documentation e.g., policies, procedures, plans, SOPs, SSPs, etc. for the associated applications for assessment or for any other aspects of the network/systems?	
29	Are the systems fully SAAS and/or cloud based? How many servers, endpoints, networking hardware etc. are involved.	
30	How many domains IBBL have for their environment?	
31	Can you please provide current number of users and infrastructure details? VMWare, MAN, # of Servers, # of Workstation	
32	Are any cloud providers used? Do you manage your own datacenter, or do you utilize any 3rdparty/colocation facilities?	
33	How often are information security policies updated? When it was updated last time?	
34	What are current Industry compliance and standard bank follows?	
35	Are any vendor products installed for Governance, Risk, and Compliance GRC tracking?	
36	What is the number of wireless controllers supporting the organization wireless networks?	
37	Are IoT devices included as "assets" on the network?	
38	Who are SAN vendors and what protocol you are using within your SAN Environment?	
39	Are any vendor products installed for Security Incident & Event Management SIEM? If yes, please provide currently used SIEM product name.	
40	Is there a plan to complete penetration testing of the system, or is it only planned to scan the system in order to find any vulnerabilities?	
41	What is the percentage of VAT and Tax that we need to set aside for this RFP?	




42	<p>Eligibility of the Consultancy/IT Firm: Latest annual turnover of one of the consortium members is at least BDT 100 million and total combined turnover should be BDT 200 million. If a single company is competing, the same will hold good for it also. Our opinion: So, we are requesting humbly to consider the fact and asking you to relax those financial criteria and numbers basis on it if possible</p>	Not Accepted
43	<p>2.5. Evaluation Process: Table- Technical Evaluation: We are requesting you to reduce the minimum score for eligibility accomplishment from 75 to 65. The particular areas we requesting to evaluate again for the numbers are listed below.</p>	Accepted Technical Pass Mark is 65 instead of 75.
44	<p>B-5 & C-9: Certified & experienced resources (at least two) for the team to conduct the job (proportionate marks will be distributed for resources with different certification like CISM, CISSP, PMP, CSOC etc. and maximum 5 numbers would be considered as highest) Our opinion: We are humbly requesting you to enhance the marks on those certification holder individually (10 marks on each resource)</p>	Not Accepted
45	<p>Terms of Payment: OUR OPINION 30% instead of 15% after endorsement of the starting of project and deliverable report. 30% instead of 35% after endorsement of the Gap Analysis report & be accepted by IBBL. 40% instead of 50% after endorsement of the solution overview with required steps of tasks and completion of the project which would also be accepted by IBBL.</p>	Not Accepted


11.03.2020

Md. Abdul Matin
SVP & Head (ED)



Md. Monjurul Mowla
FVP & Head (PCHAD)


11.03.2020

Md. Sahin Reza
JO (PCHAD)

