



Islami Bank Bangladesh Limited
Information and Communication Technology Wing
Alternative Delivery Division
75, Dilkusha C/A, Dhaka-1000

Tender Notice (for Online)

Sealed Tenders are hereby invited by Islami Bank Bangladesh Limited from reputed Vendors/Agencies/Service Providers for providing **secured replenishment with all related services for ATM, CRM and CDM (40 off-site ATMs & CDMs of Dhaka, Narayangonj, Gazipur & Saver City with surrounding areas)** of Islami Bank Bangladesh Limited under the following terms and conditions:

Brief specification of the items is as under:

01. The awarded bidders must ensure that all ATMs/CRMs/CDMs under their custody must be alive or on service 24 × 7 × 365 days regarding availability of cash and at least 12 hours a day (from 8.00 a.m to 8.00 p.m), 7 days in a week & 365 days in a year regarding FLM service.
02. Initially the Bank will hand over only 40 ATMs/CRMs/CDMs by selecting one or more service providers as pilot basis for providing the required services.
03. Initial period for providing the required services will be 06 months from the commencement date [Start Date] and depending on the satisfactory service it will continue for 2 years, otherwise it will be terminated.

****Detail specification is mentioned in the Tender document.**

Terms and Conditions:

01. The intending Bidders have to apply in their letter head pad for purchasing tender document for providing **secured replenishment with all related services for ATM, CRM and CDM (40 off-site ATMs & CDMs of Dhaka, Narayangonj, Gazipur & Saver City with surrounding areas)** of Islami Bank Bangladesh limited as mentioned above and the tender document will be sold upon payment of **Tk.5,000.00 (Five thousand)** only (**non refundable**) in cash from **11.11.2019 to 21.11.2019** during office hours. No Tender document will be issued/ received by mail.
02. Tender will be received at the Alternative Delivery Division, IBBL, H.O., Mofiz Chamber (4th Floor), 75, Dilkusha C/A, Dhaka during Office hours up to **3:00 PM** on **25.11.2019** and only Technical offers will be opened at **3:15 P.M.** on the same date and same place that is in the office of the undersigned in presence of the Bidders who may like to attend to the tender opening meeting. After completion of technical evaluation, financial offer of the technically qualified bidders will be opened through informing the same to technically qualified bidders.
03. Tender is to be submitted in Double envelope (One for Original and one for Copy) containing the Technical Offer and Financial Offer with Earnest money without which the tender will be invalid. The amount of earnest money will be **Tk. 200,000/- (Two lac only)**

payable in the form of Pay Order (PO)/ Demand Draft (DD) issued by a scheduled commercial bank, drawn on in favor of **“Islami Bank Bangladesh Limited”** Payable at Dhaka. In case of unsuccessful bidder, the earnest money will be refunded to them against written application without any profit accrued thereon at the earliest and after the acceptance of the contract by the successful bidder. In case of successful bidder, after acceptance of the work order, the earnest money will be refunded on receipt of **Cash Security for the amount of Tk.50,00,000.00 in the form of TDR/FDR and Bank Guarantee (BG) for the amount of Tk.2,00,00,000.00** issued from any scheduled commercial bank other than IBBL, drawn in favor of **“Islami Bank Bangladesh Limited”** enforceable at Dhaka for safeguarding the interest in all respects. The BG shall remain valid for the period of the contract with additional **30 days** for claim lodgment. The BG will be forfeited in case of non-fulfillment of any of the terms & conditions of the contract and for compensating any loss suffered.

04. An original and one copy of the Offer duly marking **“Original Offer Technical”** and **“Copy of the Offer_Technical”** and **“Original Offer Financial”** and **“Copy of the Offer_Financial”** should be submitted at the time of tender submission with authentication by the Bidders. **Combination of Technical and Financial Offer will be disqualified.** The Bid Form must be filled in through computer printer without overwriting and without erasing and without modifications and when completed shall contain all the required information.
05. Islami Bank Bangladesh Limited reserves the right to accept any tender and reject any or all tenders without assigning any reason whatsoever. Islami Bank Bangladesh Limited is not bound to purchase the item from the lowest bidder.



Executive Vice President

